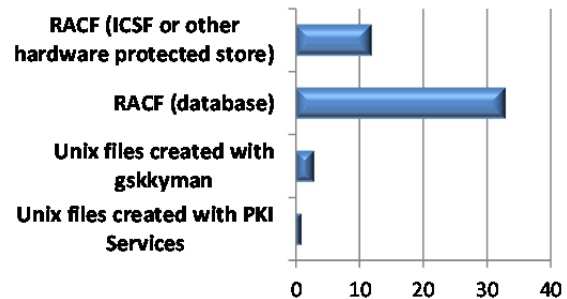


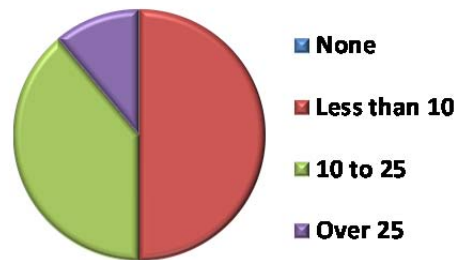
Where do you store Digital Certificates on your production systems?

Responses	Count	Percent %
RACF (ICSF or other hardware protected store)	12	33.3%
RACF (database)	33	91.7%
Unix files created with gskkyman	3	8.3%
Unix files created with PKI Services	1	2.8%
Responses	36	



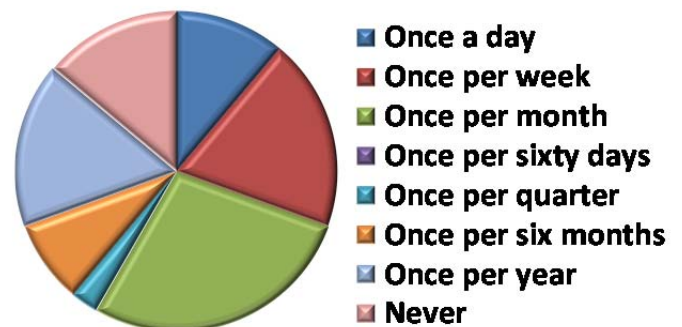
Approximately how many keyrings do you have on your production systems?

Number Range	Count	Percent %
None	0	0.0%
Less than 10	18	50.0%
10 to 25	14	38.9%
Over 25	4	11.1%
Total	36	100%



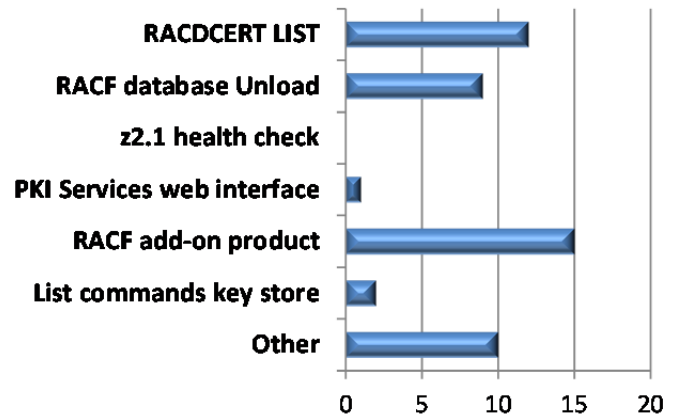
Which of the following most closely matches how often do you search for near-expiration production certificates?

Responses	Count	Percent %
Once a day	4	11.1%
Once per week	7	19.4%
Once per month	10	27.8%
Once per sixty days	0	0.0%
Once per quarter	1	2.8%
Once per six months	3	8.3%
Once per year	6	16.7%
Never	5	13.9%
Total	36	100%



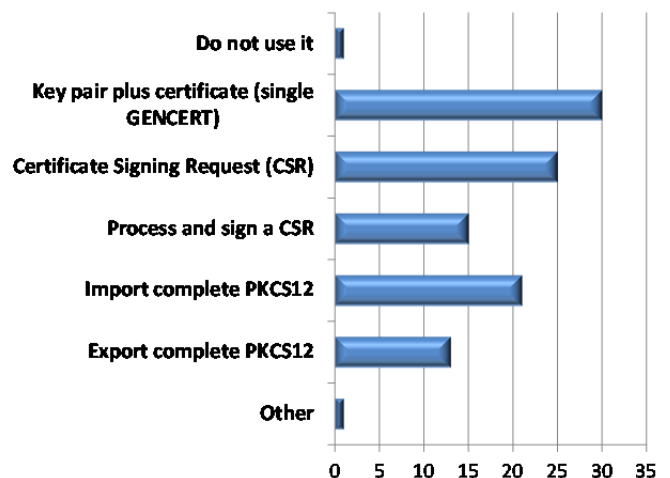
How do you search for near-expiration production certificates?

Responses	Count	Percent %
RACDCERT LIST (for RACF-managed certificates)	12	33.3%
Unloaded copy of the RACF database	9	25.0%
RACF_CERTIFICATE_EXPIRATION health check (V2.1 only)	0	0.0%
PKI Services web interface to perform a query	1	2.8%
RACF administration add-on product	15	41.7%
List commands associated with the key store (non-RACF certificates)	2	5.6%
Other:	10	27.8%
- manually maintained list - 2		
- dkms		
- Access DB + home-made Rexx using RACDCERT		
- Manually, and monthly check with TWS-REXX-Job		
- Wait for them to expire, then fix		
- DB2 query		
- Locally developed tool to search RACF		
- Report from RACF database info loaded into DB2		
- Own Rexx routine which interprets and send mail based on RACDCERT LIST		
Responses	36	



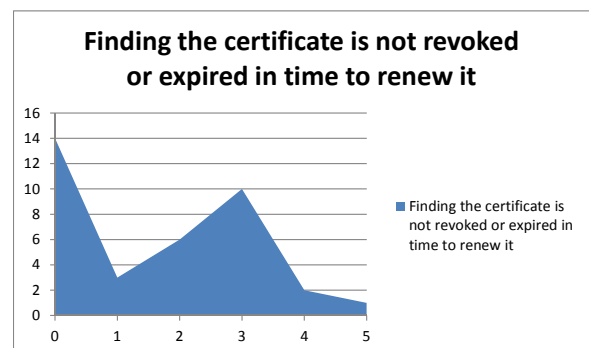
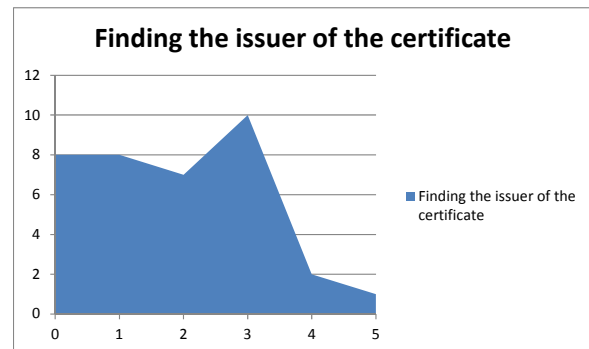
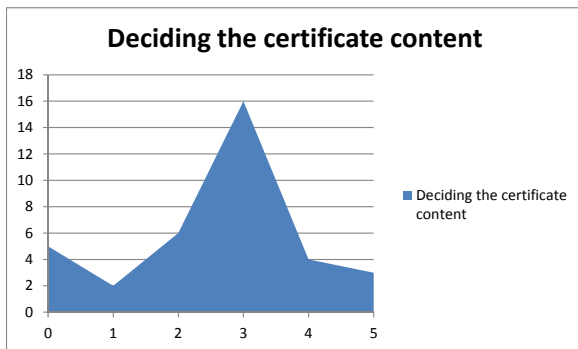
How do you use the RACDCERT command?

Responses	Count	Percent %
Do not use it	1	2.8%
Generate complete key pair plus certificate (single GENCERT)	30	83.3%
Generate Certificate Signing Request (CSR)	25	69.4%
Process and sign a CSR to produce a public certificate	15	41.7%
Import complete PKCS12	21	58.3%
Export complete PKCS12	13	36.1%
Other:	1	2.8%
- renew certificates; maintain ICSF tokens, key rings and mappings		
Responses	36	



Rate the following steps in certificate management on a scale of 0 (easy) to 5 (difficult).

Responses	0	1	2	3	4	5
Deciding the certificate content	5	2	6	16	4	3
Finding the issuer of the certificate	8	8	7	10	2	1
Deciding what certificates needed to be in the key store	4	9	4	11	6	2
Finding the certificate is not revoked or expired in time to renew it	14	3	6	10	2	1
Responses	36					



Special thanks to Wai Choi and Mark Nelson of IBM and Nigel Pentland for their assistance in designing and testing this survey.